

Department of Agriculture, Trade and Consumer Protection

CONSUMER COMPLAINT STATISTICS
YEAR 2014

<u>RANK IN 2014</u>	<u>PRODUCT/PROBLEM</u>	<u>2014 - # OF COMPLAINTS</u>	<u>2013 - # OF COMPLAINTS</u>
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The top ten PRODUCT categories are:

1	Telemarketing (No-Call)	2,166	2,014
2	Landlord/Tenant	1,349	1,052
3	Telecommunications	1,091	830
4	Identity Theft	460	398
5	Fuel – Heating (Propane)	455	42
6	Home Improvement	403	325
7	Gas Pump Accuracy	328	284
8	Motor Vehicle Repair	222	207
9	Computer & Equipment	133	106
10	Contest / Sweepstakes / Prize Promotions	116	149

Total number of complaints recorded in 2014: 11,526